



Program Evaluation in Legal Aid Accelerator

OVERVIEW: Program monitoring & evaluation is increasingly important to effective program management in legal aid. *What patterns and trends can we see in our program data? Which parts of our community are we struggling to serve? What is the impact of services we provide?* These are some of the many important questions that legal aid organizations can address using monitoring and evaluation methodologies. The Program Evaluation in Legal Aid Accelerator provides a practical introduction to these tools that is tailored for legal aid organizations.

HOW IT WORKS: The program is based around five training sessions in Berkeley, CA (see below for Dates and Location). In these sessions, participants will receive tutorials on core monitoring and evaluation topics and complete hands-on activities to reinforce learning. The topics covered include organizational foundations for monitoring and evaluation; planning evaluation systems and projects; data collection and management; and data analysis, interpretation and communication.

CAPSTONE PROJECT: To ensure that participants can apply learning from the tutorials in real life, each participant will complete a capstone project. At this stage, we are planning to offer all participants the opportunity to pilot using a text messaging platform to obtain feedback from clients about their satisfaction with services and case outcomes. Each participant will receive one-to-one coaching and support from OneJustice staff.

WHO IS RIGHT FOR THE PROGRAM: We invite applications from anyone working in legal aid with an interest in monitoring & evaluation. It will be particularly useful for attorneys/managers with responsibility for supervising and reporting on programs and teams. We will support an inclusive and supportive learning atmosphere that is welcoming to all participants.

PREREQUISITES: No prior knowledge of monitoring & evaluation will be assumed. Participants will need to bring a laptop to each session and have access to their organization's databases and other sources of program information. Support from organizational leadership to implement a monitoring and evaluation capstone project is required.

DATES: Starts February 19, 2020 | For 5 months, a full-day session on the third Wednesday of the month:

February 19, 2020

March 18, 2020

April 15, 2020

May 20, 2020

June 17, 2020

LOCATION: The Ed Roberts Campus, Berkeley, CA

PRICING:

- Organizations under 999k/year - \$1000 (for 1-2 participants) (\$1,300 for 3)
- Organizations between 1 mil and 4 mil/year - \$1,300 (for 1-2 participants) (\$1,500 for 3)
- Organizations over \$4 mil/year - \$1,500 (for 1-2 participants) (\$1,700 for 3)

Cost includes coffee, lunch, and snacks.

ENROLLMENT: Application will be available at onejustice.org/oca starting November 1, 2019.

Applications are accepted on a rolling basis and the final deadline is January 24, 2020. Early application is strongly encouraged.

CONTACT: For more information, contact Roel Mangiliman at rmangiliman@one-justice.org.